

# The S Factor



When the unexpected happens PG Mutual is there to provide **support** for you and your family

# 1

## Supporting you from the minute you join us...

Our experienced in-house Membership team are there to support you throughout your membership and are committed to helping you whenever you need us.



# 4

## More is more...

When you need to speak to a GP professional our GP Service is available 24/7 for you and your family so you know you can get instant help whenever and wherever you are.

Even when you're not feeling unwell, we offer a free Health Assessment service\* which is available to our qualifying active members.

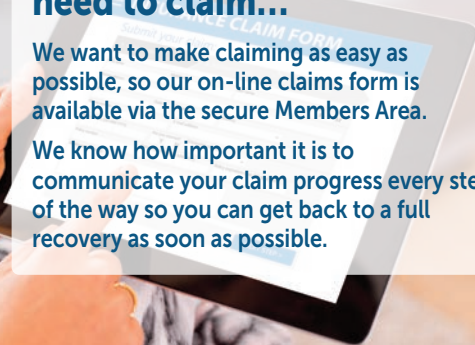


# 2

## Putting you first when you need to claim...

We want to make claiming as easy as possible, so our on-line claims form is available via the secure Members Area.

We know how important it is to communicate your claim progress every step of the way so you can get back to a full recovery as soon as possible.



# 5

## Extra Member Benefits...

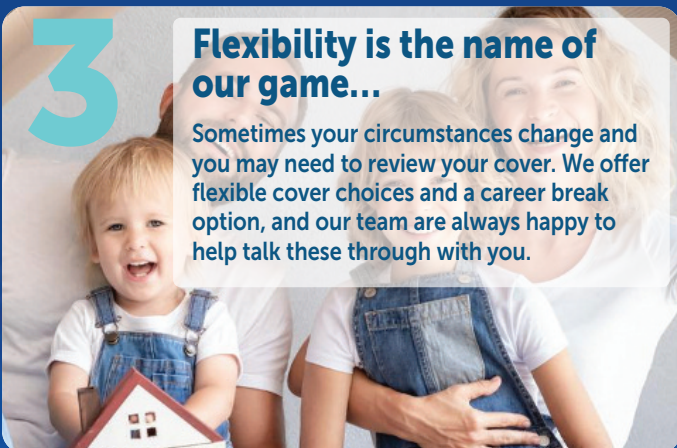
We're always building our member benefits scheme by offering a wide range of discounts, cashback and offers on retail brands, as well as an expert Will Writing Service and professional Mortgage Advice to help guide you through the mortgage process.



# 3

## Flexibility is the name of our game...

Sometimes your circumstances change and you may need to review your cover. We offer flexible cover choices and a career break option, and our team are always happy to help talk these through with you.



# 6

## Charity begins at home...

Our newly launched PG Mutual Annual Charity Awards scheme is helping to support our community and national and regional charities and are inviting you to help us choose four charities we can donate to during 2021.

